Dear BSNL Customers,

BSNL is a strategic partner of Government of India in providing state-of-the-art telecom services in all parts of the country including the most challenging ones in the remote corners. BSNL, a hundred percent owned PSU of Government of India, not only provides complete bouquet of telecom services, but also competing fiercely in telecom market and successfully sustaining the revenue stream and increasing market share. Our motto is to serve our customers with affordable price, transparency and with a smile.

Punjab Telecom Circle of BSNL has jurisdictions over the entire Punjab State, Panchkula (Urban) of Haryana State & Chandigarh Union Territory. It comprises of 559 telephones exchanges (Fixed Land-line connections 87,256, Broadband FTTH connections-2,26,869, Bharat Air Fiber connections-11629) and BTS-3603(Mobile Connections-42,57,440).

BSNL Management has assigned the task to Punjab Circle to fulfill the target entrusted by Govt. of India to provide indigenously developed 4G/5G technology under Atamnirbhar Bharat Scheme & a prestigious Govt. of India project of 4G saturation for covering all uncovered villages.

Beta/soft launch of 200 sites has already been accomplished at Amritsar, Pathankot and Ferozepur Area and whole of Punjab area will also be covered with 4G services by this year end. My priority is to improve the Service Delivery, Service Assurance & Public grievances redressal system to ensure best services to the esteemed customers of BSNL, Punjab Circle. More specifically to provide High Speed Internet to all uncovered villages, Enterprise Solutions as per the needs of the customer and faster execution & roll out of indigenous 4G Mobile services to the customers.

I am very hopeful that BSNL services shall meet the aspirations of our esteemed customers and with Government of India support and guidance; I assure you that we are committed to take BSNL on the path of success to serve the nation for all its telecom requirements.

With Warm Wishes,

(Ajay Kr Kararha)
Chief General Manager